



Customer Service Policy Amendment

- AMS Meter Opt-Out:
 - The Utility offers, upon request, the option to have the transmitter of the electric and/or water advanced metering system (AMS) meter disabled so that a manual read of the meter is required monthly. This option has a one-time service fee and a monthly charge as specified on Schedule A. Customer's billing date may change to accommodate the manual read.
 - Eligibility Requirements:
 - Must be a current single family residential customer
 - Must have all accounts current and paid in full
 - Must not have more than 3 cutoffs for non-payment in the previous 12 months

Schedule "A" Amendment

AMS Meter Opt-Out Fees:

Water only one-time service fee	\$30
Electric only one-time service fee	\$30
Water and electric one-time service fee	\$60
Water only monthly fee	\$10
Electric only monthly fee	\$10
Water and electric monthly fee	\$15